

18 March 2024

s9(2)(a)

Tēnā koe ^{s9(2)(a)}

Thank you for your email to Oranga Tamariki—Ministry for Children (Oranga Tamariki), received on 4 March 2024, requesting further information following your previous request for information on sexual harm support services in Auckland.

Your request has been considered under the Official Information Act 1982 (the Act).

You requested:

Are there any contracts to provide counselling and ongoing support outside crisis periods?

As noted in our response to your previous request, Oranga Tamariki has contracts with four organisations (HELP, Counselling Services Centre, Family Action and Tu Wahine Trust) to provide sexual harm counselling or support services. These four organisations do not provide support outside of crisis periods.

For people affected by sexual abuse, Oranga Tamariki is aware of the Integrated Service for Sensitive Claims (ISSC) which provides support and counselling outside of crisis periods. The ISSC is a multidisciplinary service and is managed by the Accident Compensation Corporation (ACC). You may wish to contact ACC if you would like further information.

Oranga Tamariki may make the information contained in this letter available to the public by publishing this on our website with your personal details removed.

I trust you find this information useful. Should you have any concerns with this response, I would encourage you to raise them with Oranga Tamariki. Alternatively, you are advised of your right to also raise any concerns with the Office of the Ombudsman. Information about this is available at www.ombudsman.parliament.nz or by contacting them on 0800 802 602.

Nāku noa, nā

A handwritten signature in black ink, consisting of several overlapping loops and a long tail that curves downwards and to the left.

Julie Miller
General Manager
Monitoring and External Relationships