

4 May 2021

Judge Peter Boshier Chief Ombudsman PO Box 10 152 Wellington 6143

By email: Peter.Boshier@ombudsman.parliament.nz

Tēnā koe e te rangatira, Peter

Tēnā anō koe i runga ake i ngā āhuatanga katoa o te wā. Tēnā hoki koe me te mihi ake kia rātou katoa kua mene ki te pō. Waihohia rātou te hunga mate ki a rātou, whanga mai. Ka hoki mai ki a tātou te hunga ora, no reira tēnā koe, tēnā tātou katoa.

Please find attached our third quarterly report on progress in implementing actions in response to your recommendations for change outlined in *He Take Kōhukihuki* | *A Matter of Urgency*.

You will see from the attached update that the majority of policy updates and reporting and monitoring requirements are on track for completion in June. We have addressed 5 recommendations to date, with a further 14 (of the total of 32 including sub recommendations) to be completed by the next progress update in August 2020.

We note that representatives from Oranga Tamariki are scheduled to meet with members of your Systemic Improvement Monitoring and Resolution team in early May 2021. This is to discuss how an outcomes-based framework might apply to monitoring our implementation of *He Take Kōhukihuki*. I look forward to hearing how these discussions proceed.

Nāku noa, nā

Sir Wira Gardiner

Tumu Whakarae mō ngā Tamariki

Secretary for Children